



North Street Dental Practice

## **Hygienist booking & cancellation Policy as of** **1<sup>st</sup> August 2020**

As of the 1<sup>st</sup> of August 2020, North Street Dental Practice has introduced the following policy regarding hygienist appointments. When booking your future hygiene appointment, the following will apply.

- Pre-payment of appointment at the time of booking.
- Full refund of fee or reschedule of appointment if cancelled with 48 hour's notice.
- 50% of the fee will be refunded if appointment is cancelled with 24 hour's notice.
- If the appointment is cancelled with less than 24 hour's notice 100% of the fee is **non-refundable**.
- If appointment is cancelled at anytime by the practice, we will refund 100% of the fee or reschedule the appointment for you.